Digital Convergence USP 2030 | AI HUB

The AI Hub for Social Protection of the Digital Convergence Initiative

Supporting responsible, innovative and sovereign AI adoption for more efficient and inclusive social protection systems

Around the world, governments are turning to Artificial Intelligence (AI) to build social protection systems that are more efficient, inclusive, and responsive to the needs of vulnerable populations.

Yet while AI offers powerful opportunities to transform and scale up these systems, experience has shown that the risks associated with AI – particularly in the high-stakes domain of social protection – can generate significant harm. Without careful design, implementation and governance, AI can undermine human rights and erode the fairness of the very systems it is meant to strengthen. The AI Hub for Social Protection helps social protection institutions to harness the benefits of responsible AI for the public good. It supports the development of strategies, frameworks, digital systems, and institutional capacities needed to design, govern, and implement AI solutions that are ethical, effective, and uphold digital sovereignty.

What does the AI Hub do?

The AI Hub is part of the Digital Convergence Initiative (DCI) and supports the DCI's mission to drive the digital transformation of social protection systems, and contributes to the four action areas:

Knowledge creation and sharing

Create and share knowledge on AI in social protection, developing and sharing research and case studies, reports and other best practice materials through facilitated peer-to-peer learning.

Country support

Provide AI policy and technical advisory services tailored to specific country contexts and needs, with the aim of promoting responsible AI adoption.

Digital Public Goods (DPGs) & standards

Develop standards and guidelines and advance the development and sharing of AI solutions for social protection, in line with open source and digital public goods (DPG) standards, and make these available via a digital platform, such as the Digital Public Goods Alliance.

Capacity building

Strengthen capacities around AI and data in social protection institutions, through virtual modular trainings, webinars and other measures for decision-makers, policymakers, and technical experts, to support sovereign and informed decision making.

Country support – what we offer

The AI Hub provides targeted and time-bound technical assistance to social protection institutions in designing and implementing AI. Engagements begin with a needs assessment and use-case scoping, followed by joint design of solutions and prototyping.

- **Short- to medium-term advisory services** with scope and duration tailored to country needs and to the scalability and reusability of potential solutions.
- **Co-creation with government counterparts** – projects are collaboratively scoped, designed, tested, and implemented.
- **Global expert support** from the AI Hub expert pool, comprising practitioners with extensive experience in digital transformation and AI, complemented by the practice-based expertise of the Hub's core partner institutions.
- **Hybrid delivery,** with demand-based virtual and in-person support

Phase 1

Government request received by AI Hub

- understanding the need
- defining the project and support needed

Phase 2

Experts assigned and engagement of AI Hub partners

- provision of advisory services and project implementation
- iterative co-creation process with government
- testing, evaluation and, hand-over of outputs
- measures for sustainable integration

Phase 3

Feedback & Evaluation

- feedback on support provided
- learning and improvement

Request Support

To request advisory support, please complete the request form and email it to us:

Request form: *Click here*

E-Mail: contact@spdci.org

More about the AI Hub: https://spdci.org/ai-hub/

A global partnership

The AI Hub is implemented by:

BG BAU Berufsgenossenschaft der Bauwirtschaft · Canada · DATAPREV · Deutsche Rentenversicherung · giz Deutsche Gesellschaft für Internationale Zusammenarbeit (GIZ) GmbH · issa

The AI Hub is a global partnership, with close cooperation among six core implementing partners: the Deutsche Gesellschaft für Internationale Zusammenarbeit (GIZ); the Ministry of Employment and Social Development Canada (ESDC), the German Social Accident Insurance Institution for the Construction Sector (BG BAU), the Federation of German Pension Insurance Institutions (DRV Bund), the International Social Security Association (ISSA), and Dataprev, the Social Security Information and Technology Enterprise of the Brazilian government.