



## Learn how the **Digital Convergence Initiative** supports the digital transformation of social protection systems

### Digital transformation is challenging

Digital technologies can make the delivery of social protection more efficient, accessible, and inclusive – but realizing this potential can be difficult.

Many countries face systematic challenges when it comes to digital transformation. These include a lack of digital infrastructure and regulatory frameworks, information systems which cannot exchange data, and insufficient experience designing and managing digital social protection systems.

### Our action areas



Knowledge generation and sharing



Developing technical standards to promote interoperability



Supporting countries in their digital transformation journeys



Capacity development for digital social protection

### DCI's support offer

National and provincial governments, social protection agencies, and development partners can get support from the DCI by:

- Reaching out to the [DCI Helpdesk](#) for tailored guidance on digital social protection systems, including interoperability standards and AI innovation.
- Exploring DCI's continuously updated [digital knowledge base](#) of event recordings, publications, open standards, blogs and other resources, and taking part in webinars, workshops and virtual events to learn and exchange experiences with others.
- Developing capacities through [participation in training programs](#) on digital transformation.

### Learn more

Visit our [website](#), follow us on [LinkedIn](#), and [subscribe](#) to our mailing list.

Have a question or an idea? Reach out to [contact@spdci.org](mailto:contact@spdci.org).



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