



Digital Convergence

USP 2030

The Digital Convergence
Initiative (DCI)



Welcome





Agenda

Welcome

Short updates: “What’s moving in DCI?”

Short updates: “What’s moving outside DCI?”

Presentation: AI in Social protection

Small breakout rooms: Lets share!

Wrap-up

Housekeeping notes

Ask your questions in the chat or live during the Q&A (please raise hand)

Share any comments or resources in the chat

Please keep your mic off when you are not speaking

We do not record this session

“What’s moving
in DCI?”



The Digital Convergence Initiative (DCI)

The global initiative for the digital transformation of social protection systems



Knowledge sharing

Building a multi-stakeholder network, exchanging experience and co – creating knowledge.



One website full of resources: spdc.org



Standards development

Data-, API- and process standards for the interoperability of social protection systems finalized & endorsed by USP2030



Farmer Registry



Disability Registry



Integrated Beneficiary Registry



Social Registry



Civil Registration and Vital Statistics



Identification systems



Employment support systems



Country support and capacity development and training



Digital transformation and interoperability support in 21 countries accompanied by strategic capacity development and trainings.

Additionally, the DCI offers a “Help Desk for Digital Transformation” as a light touch approach for expanded outreach to more countries, including the AI Hub which provides advice on AI adoption in social protection systems



DCI core countries

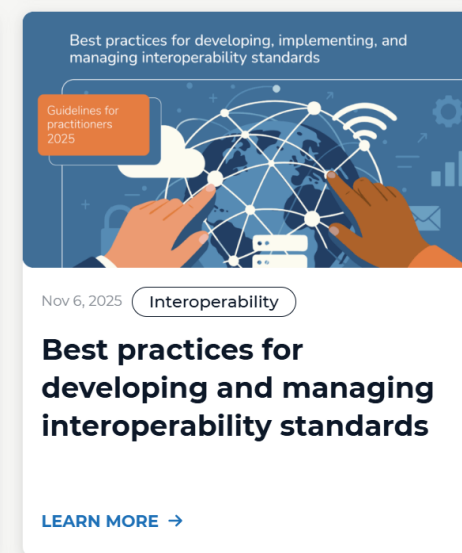


DCI Helpdesk countries



Knowledge sharing

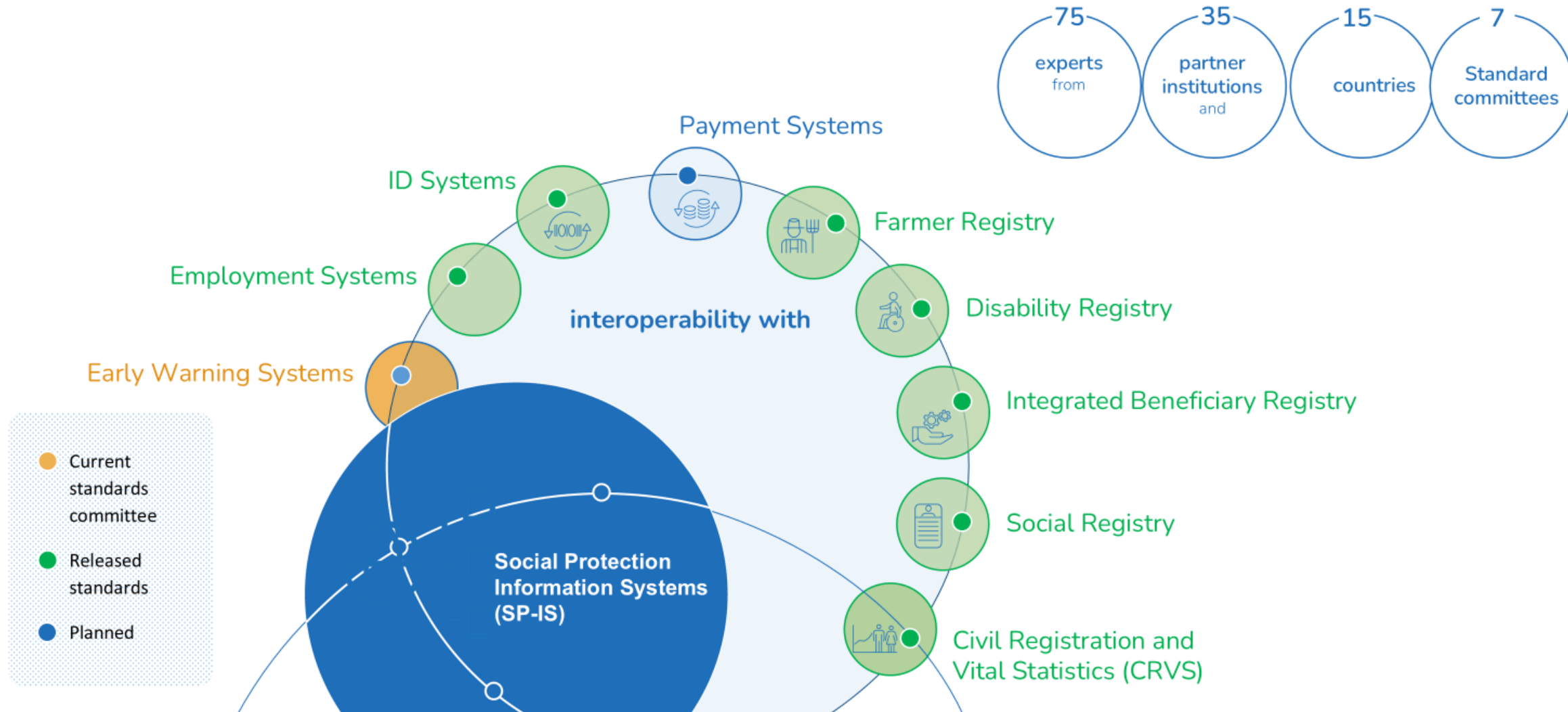
- New publication published in April 2026



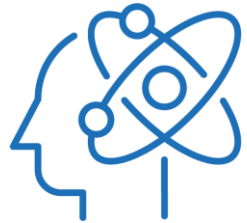
....and more to be found on our website



Standards Interfaces



Capacity development and training



Spotlight on self-paced e-learning courses in partnership with sp.org

Online Learning Series on Digital Transformation and Interoperability in Social Protection

Module 1

Digital Transformation and Interoperability Foundations for Social Protection



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socialprotection.org Home Dashboard My courses Go to socialprotection.org Help Centre

Courses in English > Other Courses in English >

✓ Done: View

Video 1 - Challenges faced by digital transformation leaders

Module 2 - Challenges faced by digital transformation leaders



Watch on YouTube

Previous activity Initial Survey

Jump to...

- Get Started
 - Help
 - Guide
 - Initial Survey
- Unit 1
 - Leadership challenges
 - Leadership approaches
 - Leadership approaches
 - Leadership barriers
 - Collaborative leadership
 - Lead and manage
 - Role of leaders
 - Transformation journey
 - Transformation phases

The AI Hub - at a glance

- The AI Hub is a **global partnership** that works with governments to **harness the potential of AI for social protection**.
- **The Hub**
- Supports the **design, implementation and governance of AI solutions** for social protection.
- Empowers social protection institutions to advance their **own AI journey sustainably**.
- Promotes **responsible non-adoption**.



- Operates under the **Digital Convergence Initiative (DCI)**
- Initiated in June 2025
- A joint effort by GIZ and partners

Implemented by



AI Hub foundational knowledge products: why you need to read them

The AI Hub Global Evidence Review on AI in Social Protection

How can we
define and
discuss AI in
social protection
with shared
terms and
concepts?

Definitional
Framework

What are the
verified AI use
cases across
Social Assistance,
Social Insurance,
and Labour Market
Programmes?

Global
Evidence
Review

Where can AI add
value and where
do risks emerge?
How can
safeguards be
developed for
these?

Risk
Framework and
Toolkit

How can
governments
deploy AI
responsibly while
maintaining
sovereign control
over sensitive
data?

Data Sovereignty
and Data
Protection
Considerations

Offering practitioner-oriented, rights-based guidance –based on real world experiences– on how AI can be governed responsibly across the social protection lifecycle

DPG

- **Overall:** Designing and supporting the process of **DPG selection and specification for AI-driven solutions** and functionalities in coordination with other organizations (core partners + UNICEF)
- Preparation and facilitation of the break out session (ISSA*AI Hub) at the **openMIS community meeting in Nepal (June)** for exploring AI DPGs, *next meeting May 27*
- *Activities under Knowledge Creation*
- Finalizing the **AI taxonomy** (how we define AI in SP) jointly with our core partners
- Coordination of the development of the digital resource (website) the **AI tracker**

Country support for governments on responsible AI

Scope of Support

- Policy and technical expertise through a **global expert pool**
- **In a targeted and time-bound manner**
- **Short to medium term advisory services**
- **Delivered collaboratively with government counterparts**
- **Hybrid delivery**, with demand-based virtual and in-person support

Topics include:

Policy

- AI strategy
- Governance and regulatory frameworks
- Anti-discrimination, gender & ethics
- Risk and impact assessments

Technical

- Needs assessment and scoping of AI use cases
- AI model development
- Data management and governance
- Testing of algorithms (robustness, fairness)
- Technology and infrastructure

“What’s moving
outside DCI?”





THANK YOU!



Learn more

Subscribe to our mailing list to stay updated! <https://spdci.org/subscribe/>

Find out more about the DCI on our website <https://spdci.org/>

LinkedIn: <https://www.linkedin.com/company/digital-convergence-initiative/>

Email: contact@spdci.org

DCI receives funding from the European Commission and the German Federal Ministry for Economic Cooperation and Development (BMZ). The DCI is jointly coordinated by Deutsche Gesellschaft für Internationale Zusammenarbeit (GIZ), Expertise France, the Foundation for the Internationalization of Public Administrations (FIAP), the International Labour Organization (ILO) and the World Bank in strategic partnership with the International Social Security Association (ISSA).



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